

TERMS AND CONDITIONS OF RENTAL OF The Granary – Castle Farm Usk

Bookings

a) The online reservation should be completed and returned together with a third deposit to Castle Farm Usk. The deposit is accepted as part payment towards the total cost of your rental. Deposits are not returnable.

b) The balance of the cost of your rental must be paid preferably before, but certainly no later than one month before your arrival.

c) Should it be necessary for the owner to make a change in your rental arrangements before your date of departure, due to force majeure, you will be offered the choice of either alternative dates or a refund of any un-expired rental period.

d) During occupation of The Granary - Castle Farm Usk you will be expected to assume all reasonable responsibility for the safety and security of the property and occupants.

e) Any malfunction of the property, furniture or fittings will be dealt with immediately it is reported.

f) Unless previously agreed by the owner, use of the property for parties or any other multi person activity

is strictly prohibited. Any unreasonable breaches will result in immediate eviction from the property, without refund of any un-expired rental period. Further, the owners reserve the right to recover, by whatever means they see fit, the full costs and expenses incurred by them as a result of any such misuse.

g) The owners reserve the right to refuse acceptance or to terminate the visit of any person whose conduct is reasonably considered seriously detrimental to The Granary - Castle Farm Usk and or the local environment.

Bedding/Linen

The owner provides all linen (sheets, pillowcases, duvet-covers, hand towel, etc). Bath towels are available

on request, but are usually reserved for overseas visitors only. If required, rubber bed under-sheets or child-cots must be supplied by visitors. Bedding, pillows and seat cushions must not be used outside the accommodation.

Arrival

Take-over of The Granary - Castle Farm Usk will be after 2.30pm (subject to unavoidable delays).

Departure

PLEASE leave The Granary - Castle Farm Usk in a clean and tidy condition, as you found it on your arrival. Unless otherwise agreed with the owner, you should vacate the property by 11.00am on your departure day.

Cancellation

Subject to the owner's discretion, unless notice in writing of cancellation of reservation is received by the

owner not less than 28 days prior to the commencement of the reservation period, you may be liable for up to the full amount due in respect of the reservation.

Damage to the Accommodation or Equipment

Must be reported to the owner at once and replaced or repaired to both parties mutual satisfaction before you leave.

The owner reserves the right to recover, by whatever means they see fit, the full costs and expenses for the repair or replacement of any item/s found to have gone missing or wilfully damaged during your period of occupancy.

Liability for Personal Injury or for Property

The owner of The Granary - Castle Farm Usk shall not be liable to any visitor or guest (including those under the age of 18) for

any personal injury, loss or damage to property, including motor vehicles, motorcycles, etc., howsoever caused or sustained.

Visitors

Your friends or relatives are very welcome to visit you during your stay at The Granary - Castle Farm Usk.

Dogs

Guest's dogs and other pets are allowed only by prior agreement of the owner of The Granary - Castle Farm Usk.

Farm Animals

You must not feed the horses – they are on special diets. You are also requested not to feed the ducks and chickens immediately outside the doors or on the patio – (to avoid them leaving an unsightly mess for you to walk in!). Please observe the *Countryside Code*.

Comments

If you have any comments or problems whilst on your holiday, please advise the owner as soon as possible so that your holiday enjoyment is not spoilt.